

IT'S YOUR CALL!



ILLINOIS STATE LIBRARY
Sign Up for the
Do Not Call Registry
to Reduce
Telemarketing Calls

You can now cut down on unwanted telemarketing calls by registering your home or cellular phone number on the nationwide Do Not Call Registry. This registry will not eliminate all telemarketing calls, but it will reduce the number of unwanted calls you receive.

UNIVERSITY OF ILLINOIS-URBANA



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LISA MADIGAN
ILLINOIS ATTORNEY GENERAL

Sign Up Today!
Register Over the Internet
or Over the Phone

To register over the Internet:

1. Go to www.donotcall.gov and follow the instructions.
2. You will be asked to provide:
 - The telephone number(s) that you would like to register (you are allowed to register up to three separate numbers) and
 - A valid e-mail address that the Federal Trade Commission can use for confirmation.
3. After you provide the information requested, you can exit the Do Not Call Web site.
4. You will receive an e-mail confirming your request to have your phone number(s) put on the Do Not Call Registry. You must reply to the e-mail within 72 hours of logging onto the Do Not Call Web site to have your number(s) added to the registry.

To register over the phone:

1. Call 1-888-382-1222 (TTY: 1-866-290-4236) and follow the instructions. You must call from the phone number you want to put on the Do Not Call Registry. You can only register the number you are calling from.
2. You will be asked to enter your phone number. The computer will check for a match between the number you entered and the number from which you are calling.
3. If the number matches, you will hear a message informing you that you are registered.

FREQUENTLY ASKED QUESTIONS

Q. If I put my phone number on the Do No Call Registry, will that put an immediate end to all telemarketing calls?

A. No, after an initial waiting period of 1 to 3 months, you should experience a significant decrease in the number of telemarketing calls you receive. Some companies and organizations will still be allowed to call you. These include political organizations, charities, and companies with whom you have an established business relationship or to whom you have given prior consent.

Q. When will businesses and other organizations be prohibited from calling phone numbers on the Do Not Call Registry?

A. If you put your name on the Do Not Call Registry between July 1 and August 31, 2003, then prohibited telemarketers will have to stop calling you starting October 1, 2003. If you put your name on the Do Not Call Registry after August 31, 2003, then prohibited telemarketers will have to stop calling you three months after you register.

Q. What if I receive a call that I believe violates the rules of the Do Not Call Registry? Where do I file a complaint?

A. The Federal Trade Commission and Illinois Attorney General Lisa Madigan will enforce the rules of the federal Do Not Call Registry. Violators are subject to fines of up to \$11,000 per violation. If you feel you have received a call that violates the Do Not Call Registry rules, please report it to Attorney General Lisa Madigan's Consumer Hotline (numbers on back). Please try to obtain the phone number, organization name, and other details of the call in question.

Q. How can I get more information?

A. If you would like more information, or if you have questions about the Do Not Call Registry, please contact Illinois Attorney General Lisa Madigan's Office (information on back).

TROUBLE ON THE LINE: A "DO-NOT-CALL" FRAUD ALERT

Scam artists may use the Do Not Call Registry to take advantage of consumers. Don't let this happen to you! **Do not pay money or give your name, phone number, or other private information** to people who say they will put your name or telephone number on the Do Not Call Registry for you. Only you can sign up for the Do Not Call Registry and there is no charge for this service.

A Message from
ILLINOIS ATTORNEY GENERAL
LISA MADIGAN



Telemarketing calls can be annoying and disrupt important family time. Now, some telemarketing calls may be illegal. The Do Not Call Registry is a list of phone numbers that many telemar-

keters will not be allowed to call. You can add your phone number to the list through the Internet or over the phone.

Our office will enforce the rules of the Do Not Call Registry to make sure that businesses follow the law and consumers do not become victims of fraud.

There is no charge to consumers to sign up for the Do Not Call Registry. However, telemarketers will be required to pay for access to the names on the lists and will have to "scrub" their calling lists every three months to remove any consumers' telephone numbers that are listed on the new Registry.

For more information, please call the Consumer Hotline or visit us on the Web at www.IllinoisAttorneyGeneral.gov.

Lisa Madigan
Attorney General

**The Do Not Call Registry -
Sign Up Today!**



LISA MADIGAN
ILLINOIS ATTORNEY GENERAL

CONSUMER FRAUD HOTLINES

CHICAGO

100 West Randolph Street
Chicago, IL 60601
1-800-386-5438
TTY: 1-800-964-3013

SPRINGFIELD

500 South Second Street
Springfield, IL 62706
1-800-243-0618
TTY: 1-877-844-5461

CARBONDALE

1001 East Main Street
Carbondale, IL 62901
1-800-243-0607
TTY: 1-877-675-9339

SENIOR FRAUD HELPLINE

1-800-243-5377
TTY: 1-800-964-3013

www.IllinoisAttorneyGeneral.gov